



CORAL for Environmental and Energy Services (CORALCEES)

QUALITY POLICY

Purpose and Scope

CORAL for Environmental and Energy Services (CORALCEES) is committed to delivering technically rigorous, accurate, and reliable environmental and energy consultancy services to its clients in Yemen. This Quality Policy sets out the commitment of CORALCEES to consistent quality in the planning, execution, and delivery of its work. This policy applies to all CORALCEES personnel, offices, and field activities.

Our Commitments

CORALCEES is committed to:

- Delivering services that meet or exceed client requirements and the expectations of international lenders, donor agencies, and host-country regulators.
- Applying recognised technical methodologies and primary, verifiable data in all studies, assessments, and reports, so that every deliverable is accurate, traceable, and defensible.
- Complying with applicable legal, regulatory, and contractual requirements relevant to each assignment.
- Maintaining a qualified, multidisciplinary team and supporting the continuing professional development of our personnel.
- Reviewing the technical accuracy and completeness of deliverables before issue to the client.
- Maintaining and continually improving a quality management system aligned with the principles of ISO 9001:2015.
- Setting, monitoring, and reviewing quality objectives appropriate to our services.
- Acting on client feedback and lessons learned to improve the quality of our work.

Implementation and Review

Responsibility for the implementation of this policy rests with the Managing Director, supported by the management team. This policy is communicated to all personnel, made available to clients and interested parties on request, and reviewed at least annually to ensure its continuing suitability.


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